



CONTROL MEDICS PTY LTD **QUALITY PROCEDURES MANUAL**

QPM 5.2A Quality Policy Statement

QUALITY POLICY STATEMENT

Control Medics Pty Ltd is a Quality focused Importer and Distributor of Surgical and Diagnostic Devices and Surgical Instrumentation.

The Company's main objective is a commitment to remain a reliable and leading external provider of these products and services. To support this requirement, the Managing Director provides leadership and support. All staff are responsible and committed to the principles of quality which extends to providing satisfaction to our clients and interested parties in relation to product quality, efficiency, service and value. It is also a Company objective to comply with all necessary statutory and regulatory requirements.

For engagement of these objectives are achieved, the Company has established a Quality Management System to provide clients and interested parties with assurance that products and services externally provided shall be of consistent high quality and reliability.

The Company's Quality Management System is based on Australian AS/NZS ISO 9001:2016, ISO 9001:2015 standard and we continuously strive to improve our products and services by monitoring, reviewing and evaluating performance, providing training and awareness requirements and provide sufficient resources. We also collect customer and interested parties feedback and action any changes as required to continuously improve our product services and delivery.

This statement is issued to indicate the Company's commitment to its external provider, clients and all interested parties to meet the requirement of excellence of quality, service and customer satisfaction.

A. HERBERT
MANAGING DIRECTOR